

BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT

SECTION A: GENERAL DISCLOSURES

I. <u>Details of the Listed Entity</u>	
1	Corporate Identity Number (CIN) of the Listed Entity : L24129TG2006PLC076238
2	Name of the Listed Entity : Nagarjuna Fertilizers and Chemicals Limited
3	Year of incorporation : 7 th November, 2006
4	Registered office address : D. No 8-2-248, Nagarjuna Hills, Punjagutta, Hyderabad – 500082, Telangana, India.
5	Corporate address : D. No 8-2-248, Nagarjuna Hills, Punjagutta, Hyderabad – 500082, Telangana, India
6	E-mail : investors@nfcl.in
7	Telephone : 040-23357200
8	Website : www.nfcl.in
9	Financial year for which reporting is being done : 1st April, 2023 – 31st March, 2024
10	Name of the Stock Exchange(s) where shares are listed : Bombay Stock Exchange National Stock Exchange
11	Paid-up Capital : Rs.59,80,65,003
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report : Mr. K Rahul Raju Managing Director Ph: 040-23357200
13	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together). : Standalone basis
14	Name of assurance provider : N.A
15	Type of assurance obtained : N.A

II. Products/services

16. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1.	Manufacturing and marketing of Fertilizers	Manufacturing and marketing of Urea	99.45%

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of total Turnover contributed
1.	Manufacture of urea and other organic fertilizers	24123	99.45%

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	2	13	13
International	0	0	0

19. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	9
International (No. of Countries)	0

b. What is the contribution of exports as a percentage of the total turnover of the entity? - Nil

c. A brief on types of customers

Customers are categorized as Dealers – among dealers, sub-types are Wholesalers, Retailers; Institutions like State Marketing Federations, Agros & others.

IV. Employees

20. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
EMPLOYEES						
1.	Permanent (D)	673	651	96.7	22	3.26
2.	Other than Permanent (E)	43	42	97.6	1	2.32
3.	Total employees (D + E)	716	693	96.7	23	3.21
WORKERS						
4.	Permanent (F)	140	138	98.57	2	1.42
5.	Other than Permanent (G)	668	641	95.95	27	4.05
6.	Total workers (F + G)	1524	1472	96.58	52	3.41

b. Differently abled Employees and workers:

S.No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
DIFFERENTLY ABLED EMPLOYEES						
1.	Permanent (D)	0	0	0	0	0
2.	Other than Permanent (E)	0	0	0	0	0
3.	Total differently abled employees (D + E)	0	0	0	0	0
DIFFERENTLY ABLED WORKERS						
4.	Permanent (F)	0	0	0	0	0
5.	Other than permanent (G)	0	0	0	0	0
6.	Total differently abled workers (F + G)	0	0	0	0	0

21. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	6	1	16.67
Key Management Personnel	3	0	0.00

22. Turnover rate for permanent employees and workers

(Disclose trends for the past 3 years)

In percentage

	FY 2023-24 (Current FY)			FY 2022-23 (Previous FY)			FY 2021-22 (Prior to the previous FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	20.0	20.0	20.0	17.2	7.8	16.9	17.3	11.5	17.2
Permanent Workers	0	0	0	0	0	0	0	0	0

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. (a) Names of holding / subsidiary / associate companies / joint ventures

SNO.	Name of the Holding/ Subsidiary/ Associate companies/ Joint Ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by the Listed Entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the Company
1	Jaiprakash Engineering and Steel Company Limited	Subsidiary Company	99.84%	No
2	KVK Raju International Leadership Limited	Associate Company	42.85%	No

VI. CSR Details

24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: No
(ii) Turnover (in Rs.) : 47,65,38,59,784/-
(iii) Net worth (in Rs.) : (38,69,30,58,729)/-

VII. Transparency and Disclosures Compliances

25. **Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:**

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Investors (other than shareholders)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Shareholders	Yes ¹	13	Nil	Nil	13	Nil	Nil
Employees and workers	Yes ²	Nil	Nil	Nil	Nil	Nil	Nil
Customers	Yes ³	Nil	Nil	Nil	Nil	Nil	Nil
Value Chain Partners	Yes ⁴	Nil	Nil	Nil	Nil	Nil	Nil
Other (please specify)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
¹ SEBI Scores platform can be accessed at www.scores.sebi.gov.in and Online Dispute Resolution Mechanism at www.smartodr.in							
² The company has internal HR policy which addresses grievance redressal mechanism which has been circulated to all the employees which has not been hosted on the website of the company							
³ As per Pradhanmantri Kisan Samridhi Kendra (PMKSK), Government of India, mandates every fertilizer company to perform value added services to the consumers which is being complied by the company. The PMKSK is hosted on the website at http://nfcl.in/inv_corp.htm							
⁴ The policy relating to vendor grievances is hosted on the website at http://nfcl.in/inv_corp.htm							

26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

S.No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1.	Energy Management	Risk	Availability, costs and norms to reduce energy consumption	Study latest developments and adopt as new projects to reduce energy consumption	Negative
2.	Water Management	Risk	Water Availability & Regulations to decrease consumption and water discharge	Internal brainstorming, rain water harvesting to reduce consumption and discharge	Negative
3.	Compliance to applicable Regulations & Standards	Risk	New government policies, New Regulations related to Packaging (EPR), Data Privacy, Carbon Credits, Green Credits, RE Consumption etc.	Take it up with Industry association (FAI), other organizations like CII, FICCI etc	Negative
4.	Environmental Compliance	Risk	Changes in Environmental Regulations and norms becoming stringent	Take it up with Industry association (FAI), CPCB and review regulations at all stages.	Negative

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1. a. Whether your entity's policy / policies cover each principle and its core	Y	Y	Y	Y	Y	Y	N	Y	Y
b. Has the policy been approved by the Board? (Yes/No)	Y	Y	Y	Y	Y	Y	N	Y	Y
c. Web Link of the Policies, if available	Y	Y	Y	Y	Y	Y	N	Y	Y
2. Whether the entity has translated the policy into procedures. (Yes / No)	Y	Y	Y	Y	Y	Y	N	Y	Y
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	Y*	Y*	Y*	Y*	Y*	Y*	N	Y*	Y*
* Through Purchase Manual (Supplier Code of Conduct) & EHS & Sustainability Policy									
4. Name of the national and international codes / certifications / labels / standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	A, D	A, B & D	A, B, C & D	A, B, C & D	A, B, C & D	B, & D	X	A, B & D	A & D
A – ISO 9001, B – ISO 14001, C – External Safety Audits, D – Responsible Care Audit, X – Not Available									
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	Y	Y	Y	Y	Y	Y	N	Y	Y
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	Y	Y	Y	Y	Y	Y	N	Y	Y

12. If answer to question (1) above is “No” i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes/No)	N	N	N	N	N	N	N	N	N
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)	-	-	-	-	-	-	-	-	-
The entity does not have the financial or / human and technical resources available for the task (Yes/No)	Yes								
It is planned to be done in the next financial year (Yes/No)	Yes								
Any other reason (please specify)	-								

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as “Essential” and “Leadership”. While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1 Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

- Percentage coverage by training and awareness programmes on any of the Principles during the financial year:**

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	0	0	0%
Key Managerial Personnel	0	0	0%
Employees other than BoD and KMPs	106	0	36%
Workers	0	0	70%

- Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity’s website):**

Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	P 4	Stock Exchange	Rs. 11, 800 (BSE & NSE)	Delay in submission of RPT half year ended September 30, 2023.	No
			Rs.1,06,200/- (BSE)	Delay in submission of Financial Results for the year	No

				ended March 31, 2024	
			Rs.41,300/- (NSE)	Delay in submission of Financial Results for the year ended March 31, 2024	NOs
Settlement	NA	NA	NA	NA	NA
Compounding fee	NA	NA	NA	NA	NA
Non-Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)	NGRBC Principle
Imprisonment	NA	NA	NA	NA	
Punishment	NA	NA	NA	NA	

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory / enforcement agencies / judicial institutions
NA	NA

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

No

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Directors	Nil	Nil
KMPs	Nil	Nil
Employees	Nil	Nil
Workers	Nil	Nil

6. Details of complaints with regard to conflict of interest:

	FY 2023-24 Current Financial Year		FY 2022-23 Previous Financial Year	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	Nil	Nil	Nil	Nil
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	Nil	Nil	Nil	Nil

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

The company will review periodically and ensure compliance with the applicable provisions proactively

8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format:

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Number of days of Accounts payables	103 days	70 days

9. Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	NA	NA
	b. Number of trading houses where purchases are made from	NA	NA

	c. Purchases from top 10 trading houses as % of total purchases from trading houses	NA	NA
Concentration of Sales	a. Sales to dealers distributors as % of total sales	43% of the total sale is to State Govt. owned marketing federations (statutory requirement)	30% of the total sale is to State Govt. owned marketing federations (statutory requirement)
	b. Number of dealers / distributors to whom sales are made	3339	3410
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	43%	31%
Share of RPTs in	a. Purchases (Purchases with related parties / Total Purchases)	Nil	Nil
	b. Sales (Sales to related parties / Total Sales)	Nil	Nil
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	Nil	Nil
	d. Investments (Investments in related parties / Total Investments made)	Nil	Nil

Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

Total number of awareness programmes held	Topics / principles covered under the training	% age of value chain partners covered (by value of business done with such partners) under the awareness programmes.
Nil	Nil	Nil

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.

Yes

Disclosure of Interest: Every Director of the Company discloses his/her concern or interest in the Company or companies or bodies corporate, firms or other association of individuals and any changes therein, annually or upon any change, which includes the shareholding. In the Meetings of the Board, the Directors abstain from participating in the items in which they are concerned or interested. The Company maintains the database of entities in which Directors are interested.

Code of Conduct and Ethics: An annual declaration on compliance by Board Members and Senior Management Personnel under the Code of Conduct and Ethics. An annual affirmation from Senior Management that they have not entered into any material, financial and commercial transactions during the year is taken by the Company.

PRINCIPLE 2 Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

- 1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.**

	Current Financial Year	Previous Financial Year	Details of improvements in environmental and social impacts
R&D	Nil	Nil	Nil
Capex	Nil	Nil	Nil

- 2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)**

No

- b. If yes, what percentage of inputs were sourced sustainably?**

NA

- 3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for**

(a) Plastics (including packaging)	As per MOEF & CCC, EPR Rules are followed strictly.
(b) E-waste	Disposed off to APPCB authorized vendors
(c) Hazardous waste	Disposed off to APPCB authorized vendors
(d) other waste.	NA

- 4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.**

Yes

Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

NIC Code	Name of Product /Service	% of total Turnover contributed	Boundary for which the LifeCycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
No	No	No	No	No	No

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

NA

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

NA - All Input Materials for fertilizer manufacture are Gaseous & Liquid Materials. No Raw Material Waste Generated

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format

	FY 2023-2024 Current Financial Year			FY-2022-23 Previous Financial Year		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics (including packaging)	-	2851 MT	-	-	-	-
E-waste	-	-	-	-	-	-
Hazardous waste	-	-	-	-	-	-
Other waste	-	-	-	-	-	-

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
NA*	NA*

* As per CPCB guide lines, as part of Plastic Waste Management rules, NFCL has been registered as Brand Owner. For the FY 2022-23 as recommended by CPCB, we procured plastic waste credits for 70 % EPR fulfillment. Annual returns filing of the same is pending.

For the FY 2023-24 plastic waste credits for 100 % EPR fulfillment are yet to be procured and Annual returns filing is to be done.

PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1. a. Details of measures for the well-being of employees:

Category	% of employees covered by										
	Total	Health Insurance		Accident Insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent											
Male	693	693	100%	693	100%	0	0	0	0	0	0
Female	23	23	100%	23	100%	0	0	0	0	0	0
Total	716	716	100%	716	100%	0	0	0	0	0	0
Other than Permanent											
Male	0	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0

b. Details of measures for the well-being of workers:

Category	% of workers covered by										
	Total	Health Insurance		Accident Insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent											
Male	138	138	100%	138	100%	0	0	0	0	0	0
Female	2	2	100%	2	100%	0	0	0	0	0	0
Total	140	140	100%	140	100%	0	0	0	0	0	0
Other than Permanent											
Male	0	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0

c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent):

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Cost incurred on well-being measures as a % of total revenue of the company	Premium paid for GMC and GPA Insurance Policies: Rs.2,01,41,603/- (to calc on revenue)	Premium paid for GMC and GPA insurance policies: Rs.1,75,75,463/- (to calc on revenue)

2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
	No. of employees covered as a % of total employees	No. of workers covered	Deducted and deposited with the authority (Y/N/NA)	No. of employees covered as a % of the total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/NA)
PF	93.30	0	Y	97.36	0	Y
Gratuity	91.77	0	Y	95.75	0	Y
ESI	11.28	0	Y	15.25	0	Y
Others-specify please	0	0	0	0	0	0

3. Accessibility of workplaces

Are the premises/offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

NA – The company as on date do not have differently abled employees. However, Lifts, Wheelchairs etc. were created

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

No

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent Employees		Permanent Workers	
	Return to work rate	Retention Rate	Return to work rate	Retention rate
Male	24	0	2	0
Female	0	0	0	0
Total	24	0	2	0

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	Yes*
Other than Permanent Workers	Yes*
Permanent Employees	Yes*
Other than Permanent Employees	Yes*

*The company has an internal HR policy which addresses grievance redressal mechanism which has been circulated to all the employees which has not been hosted on the website of the company.

10. Health and safety management system:

- a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?**

Yes, Plant and Corporate Office are covered.

- b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?**

HAZOP study were done by the employees and external agencies.

- c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y/N)**

Yes

- d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)**

Yes

11. Details of safety related incidents, in the following format:

Safety Incident/ Number	Category	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Lost Time Injury Frequency Rate (LTIFR) (per one million- person hours worked)	Employees		
	Workers	No LTI For employees and Workers	
Total recordable work- related injuries	Employees	Nil	Nil
	Workers	Nil	Nil
No. of fatalities	Employees	Nil	Nil
	Workers	Nil	Nil
High consequence work- related injury or ill- health (excluding fatalities)	Employees	Nil	Nil
	Workers	Nil	Nil

12. Describe the measures taken by the entity to ensure a safe and healthy work place.

ISO 9001, ISO 14001, OHSAS 18001, Responsible Care, Process Safety Management System are implemented, audits conducted regularly and followed strictly. Annual Medical Examination conducted for all employees and workers.

Further, external safety audits are also conducted regularly.

13. Number of Complaints on the following made by employees and workers:

	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Working Conditions	0	0	Nil	0	0	Nil
Health and Safety	0	0	Nil	0	0	Nil

14. Assessments for the year:

	% of your plants and offices that were assessed
Health and Safety practices	100%
Working conditions	100%

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

Incidents are investigated by a cross-functional team. All contributing factors involved in an incident are determined through investigation methods such as why-why analysis, root cause analysis. Corrective/preventive actions are identified and implemented to prevent a recurrence. No Significant accidents/Incidents occurred in FY24. Various corrective actions are taken based on the recommendations coming on External & Internal safety audits as per ISO 18001 & HAZOP, QRA studies, etc., also Near-miss reporting programs.

EHS Education & Training for employees and contractual employees are in place, and rewards & recognition are also implemented. Classroom training, Control room awareness session and Toolbox Talks are done all through the year. The Company has implemented Process Safety Management System in line CCPS model (World class standard).

Leadership Indicators

- 1. Does the entity extend any life insurance or any compensatory package in the event of death of**
(A) Employees (Y/N) - Yes
(B) Workers (Y/N) - Yes

- 2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.**

The Company monitors the remittance of statutory dues by value chain partners with periodic audits. Declarations are taken from the Suppliers to follow all statutory regulations including GST, PF, ESI etc.

- 3. Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:**

	Total no. of affected employees/ workers		No. of employees / workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment.	
	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Employees	0	0	0	0
Workers	0	0	0	0

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No). – Yes

Basis the specific requirements the company has retained retired employees as Fixed Term Employment / consultant.

5. Details on assessment of value chain partners:

% of your value chain partners (by value of business done with such partners) that were assessed.	
Health and Safety practices	No
Working conditions	No

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Nil

PRINCIPLE 4 Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

Basis the core business of the company the stakeholders are its customers, investors, lenders, government, shareholders, regulators, value chain partners, employees, and society at large as identify.

2. List of stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/ No)	Channels of Communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community, Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / Others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Customer (Farmer)	No	Company Website, Pamphlets, Advertisement, social media	On going	Safety, Legal Requirement, and other business Related, educating new initiatives, knowledge transfer about product handling
Government	No	Industry Association (FAI), Company Website, email, Disclosures to Statutory / Regulatory Authorities	On going	Changes in regulatory frameworks, environmental safeguards, policy advocacy, Statutory payments
Employees & Workers	No	Mails, Communication meetings, Newsletter	On going	Policies, Initiatives, Safety, employee related.
Shareholders	No	Company Website, email, Disclosures to Statutory / Regulatory Authorities, AGM, Newspaper Advertisements, Annual Report	On going	Performance / plans, financial results, Industry awareness, Investor services.
Vendors / Suppliers	No	Company Website, email.	As and when required	Environment, Health, Safety & Sustainability, Legal Requirement, Policies and other business Related

Leadership Indicators

- 1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.**

Engagement with stakeholders is a continuous process. Such engagement is driven by responsible functional executives based on the need. The quarterly reports from various functions are placed before the Board.

- 2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.**

No

- 3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.**

Nil

PRINCIPLE 5 Businesses should respect and promote human rights

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity:

Category	FY 2023-2024 Current Financial Year			FY-2022-23 Previous Financial Year		
	Total (A)	No. of employees/workers covered (B)	% (B/A)	Total (C)	No. of employees/workers covered (D)	% (D/C)
Employees						
Permanent	673	200	29.7%	861	298	34.61%
Other than permanent	0	0	0	0	0	0
Total Employees	673	200	29.7%	861	298	34.61%
Workers						
Permanent	0	0	0	0	0	0
Other than permanent	0	0	0	0	0	0
Total Workers	0	0	0	0	0	0

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2023-2024 Current Financial Year					FY-2022-23 Previous Financial Year				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (B)	% (B/A)	No. (C)	% (C/A)
Employees										
Permanent										
Male	651	0	0	651	100	0	0	0	0	0
Female	22	0	0	22	100	0	0	0	0	0
Other than permanent										
Male	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0
Workers										
Permanent										
Male	138			138	100	0	0	0	0	0
Female	02			02	100	0	0	0	0	0
Other than permanent										
Male	641			641	100	0	0	0	0	0
Female	27			27	100	0	0	0	0	0

3. Details of remuneration /salary /wages

a) Median remuneration / wages:

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	1	60,00,000	0	NA
Key Managerial Personnel	3	45,00,000	0	NA
Employees other than BoD and KMP	649	6,72,424	22	8,89,355
Workers	138	5,80,985	2	5,22,396

b) Gross wages paid to females as % of total wages paid by the entity:

	FY 2023-2024 Current Financial Year	FY-2022-23 Previous Financial Year
Gross wages paid to females as % of total wages	2.18 Cr	2.67 Cr

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

Company has an HR policy which is circulated to all the employees, which addresses grievances related to human rights issues. Accordingly, a committee has been formed to address the same.

Under Whistle Blower Policy incidents are reported to Audit Committee of the Board for necessary actions

For issues related to Sexual Harassment, there is an Internal Complaints Committee, which receives, investigates, and provides recommendations.

6. Number of Complaints made on the following by employees and workers:

	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Sexual Harrasment	0	0	NA	0	0	NA
Discriminati on at workplace	0	0	NA	0	0	NA
Child Labour	0	0	NA	0	0	NA
Wages	0	0	NA	0	0	NA

Forced Labour/ Involuntary Labour	0	0	NA	0	0	NA
Other human rights related issues	0	0	NA	0	0	NA

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2023-2024	FY-2022-23
	Current Financial Year	Previous Financial Year
Total Complaints reported under Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	0	0
Complaints on POSH as a % of female employees / workers.	0	0
Complaints on POSH upheld.	0	0

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

No

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes

The contracts and agreements prescribe to comply with the Law of the Land,

10. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child Labour	0
Forced/ involuntary labour	0
Sexual harrassment	0
Discrimination at work place	0
Wages	0
Others – please specify	0

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessment of Question 10 above.

Nil

Leadership Indicators

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

NA

2. Details of the scope and coverage of any Human rights due-diligence conducted.

NA

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes

4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed.
Child Labour	0
Forced/ involuntary labour	0
Sexual harrassment	0
Discrimination at work place	0
Wages	0
Others – please specify	0

5. Provide details of any corrective actions taken or underway to address significant risks /concerns arising from the assessments at Question 4 above.

NA

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment
Essential Indicators

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
From renewable sources		
Total electricity consumption (A)	Nil	Nil
Total fuel consumption (B)	Nil	Nil
Energy consumption through other sources (C)	Nil	Nil
Total energy consumed from renewable sources (A+B+C)		
From non-renewable sources		
Total electricity consumption (D) (Energy consumed for internal power generation in Giga Joules)	1479663	1212828
Total fuel consumption (E) (Energy consumed other than for internal power generation in Giga Joules)	14184937	11631761
Energy consumption through other sources (F) (Purchase power, Giga Joules energy consumed)	34622	32222
Total energy consumed from non-renewable sources (D+E+F)	15699222	12876811
Total energy consumed (A+B+C+D+E+F)	15699222	12876811
Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations) GJ/Lakh	32.94	22.88
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	32.96	22.90
Energy intensity in terms of physical output		
Energy intensity (<i>optional</i>) – the relevant metric may be selected by the entity	NA	NA

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Both NFCL units are identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme. However, Fertilizer sector is exempted from PAT cycle till 2024-25

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	8154397	6573497
(ii) Groundwater	0	0
(iii) Third party water	0	0
(iv) Seawater / desalinated water	0	0
(v) Others	3300	15000
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	8157697	6588497
Total volume of water consumption (in kilolitres)	8157697	6588497
Water intensity per rupee of turnover (Total water consumption / Revenue from operations) KL/Lakhs	17.12	11.71
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	17.12	11.72
Water intensity in terms of physical output		
Water intensity (optional) – the relevant metric may be selected by the entity	NA	NA

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

4. Provide the following details related to water discharged:

Parameter	FY <u>2023-24</u> (Current Financial Year)	FY <u>2022-23</u> (Previous Financial Year)
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
- No treatment	NA	NA
- With treatment – please specify level of treatment	NA	NA
(ii) To Groundwater		
- No treatment	NA	NA
- With treatment – please specify level of treatment	NA	NA
(iii) To Seawater		
- No treatment	NA	NA
- With treatment – please specify level of treatment	NA	NA
(iv) Sent to third-parties		
- No treatment	NA	NA
- With treatment – please specify level of treatment	NA	NA
(v) Others (Treated effluent water is used in Green belt for irrigation purpose)		
- No treatment	NA	NA
- With treatment – please specify level of treatment	654423	609534
Total water discharged (in kilolitres)	654423	609534

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. - No

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

The complex adopted the strategy of Zero discharge of liquid effluents outside factory premises. Treated effluent water is used in Green belt for irrigation purpose.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

<i>Parameter</i>	<i>Please specify unit</i>	<i>FY 2023-24 (Current Financial Year)</i>	<i>FY 2022-23 (Previous Financial Year)</i>
NOx	mg/Nm3	48	42
SOx	Kg/Day	5.9	3.3
Particulate matter (PM)	mg/Nm3	23.2	23.3
Persistent organic pollutants (POP)	Nil	Nil	Nil
Volatile organic compounds (VOC)	Nil	Nil	Nil
Hazardous air pollutants (HAP)	Nil	Nil	Nil
Others – please specify	Nil	Nil	Nil

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

YES – M/s Universal Enviro Associates, Hyderabad

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

<i>Parameter</i>	<i>Unit</i>	<i>FY 2023-24 (Current Financial Year)</i>	<i>FY 2022-23 (Previous Financial Year)</i>
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	<i>Metric tonnes of CO2 equivalent</i>	The company has not carried out.*	The company has not carried out.*
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	<i>Metric tonnes of CO2 equivalent</i>	The company has not carried out.*	The company has not carried out.*
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)		The company has not carried out.*	The company has not carried out.*

Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted		The company has not carried out.*	The company has not carried out.*
for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)		The company has not carried out.*	The company has not carried out.*
Total Scope 1 and Scope 2 emission intensity in terms of physical output		The company has not carried out.*	The company has not carried out.*
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity		The company has not carried out.*	The company has not carried out.*

* Scope 1 & 2 emissions and its intensity is applicable to the company. However, company has not carried out.s

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. - No

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

Yes - Carbon-dioxide Recovery Plant of 450 MTPD was installed in 2009 to reduce green house gas emissions.

9. Provide details related to waste management by the entity, in the following format:

<i>Parameter</i>	<i>FY 2023-24 (Current Financial Year)</i>	<i>FY 2022-23 (Previous Financial Year)</i>
Total Waste generated (in metric tonnes)		
Plastic waste (A)	3714 *	3137 *
E-waste (B)	Nil	Nil
Bio-medical waste (C)	58 Kg (2023)	42.4 Kg (2022)
Construction and demolition waste (D)	Nil	Nil
Battery waste (E)	0.588	2.478

Radioactive waste (F)	Nil	Nil
Other Hazardous waste. Please specify, if any. (G)	11.66 (CDR)	5.59 (CDR)
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	442 MT (PTP)	260 MT (PTP)
Total (A+B + C + D + E + F + G + H)	4167.886	3404.61

* Quantity of packaging material used for neem coating urea packing

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	0.0087 MT/Lakhs of rupee	0.0060 MT/Lakhs of rupee
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)	0.0088 MT/Lakhs of rupee	0.0061 MT/Lakhs of rupee
Waste intensity in terms of physical output		
Waste intensity (optional) – the relevant metric may be selected by the entity	NA	NA

For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)

Category of waste- PLASTIC WASTE (MT)		
(i) Recycled	2851 #	1633 *
(ii) Re-used	Nil	Nil
(iii) Other recovery operations	Nil	Nil
Total		

For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)

Category of waste- BATTERY WASTE (MT)		
(i) Incineration	Nil	Nil
(ii) Landfilling	Nil	Nil
(iii) Other disposal operations	2851.588	1635.478
Total	2851.588	1635.478

* As per CPCB guide lines, as part of Plastic Waste Management rules, NFCL has been registered as Brand Owner. For the FY 2022-23 as recommended by CPCB, we procured plastic waste credits for 70 % EPR fulfillment. Annual returns filing of the same is pending.

For the FY 2023-24 plastic waste credits for 100 % EPR fulfillment are yet to be procured and Annual returns filing is to be done.

For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)

Category of waste - Biomedical Waste (Kg)		
(i) Incineration	58.0	42.4
(ii) Land filling	Nil	Nil
(iii) Other disposal operations	Nil	Nil
Total		
Category of waste CDR– Reclamation Waste (MT)		
(i) Incineration	11.66	5.59
(ii) Land filling	Nil	Nil
(iii) Other disposal operations	Nil	Nil
Total	11.72	5.63
Category of waste PTP – sludge		
(i) Incineration	Nil	Nil
(ii) Land filling	442	260
(iii) Other disposal operations	Nil	Nil
Total	442	260

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. - No

- 10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.**

Spent Catalyst: Once the catalyst is exhausted, it is removed from the processes and is oxidized completely. This reduces the risk of fire hazard. After removal, the catalyst is packed in the drums containing impervious lining and clearly labeled as "Spent Catalyst - Hazardous". The spent catalyst drums are stored in covered, protected and earmarked area. Spent catalyst is disposed to APPCB authorized Re-cyclers/Re-processors through APEMC.

CDR Plant Reclamation Waste: Reclamation waste from Carbon-Di-Oxide Recovery Plant is disposed to APPCB authorized vendors through APEMCL. The reclamation waste is being disposed to M/s Coastal Waste Management Project, Vizag, for incineration.

Spent Activated Carbon: Activated carbon is used in Ammonia plant I & II, CDR Plant and in DM plant. In ammonia process, the activated carbon is used to purify K₂CO₃ solution whereas in CDR Plant, the activated carbon is used to purify KS1 Solution. In DM plant, activated carbon is used for the physical adsorption of chlorine and organic matter from the water. The activated carbon removed from the above processes is packed in containers with proper lining. The containers are labeled prominently and stored in a well-marked, covered and protected area and disposed to cement industries/vendors authorized by APPCB vendors through APEMCL.

Waste Oils: In the complex, oils are being used mainly for lubrication purposes. In the process plants, the lubricating oils are centrifuged and reused in the process, hence quantity of waste oils generated is less when compared to the quantities in use. The waste oils generated from the process plants are reused in the bagging plant area for the lubrication of stitching thread. Used oil is disposed to APPCB vendors through APEMCL.

Used Lead Acid Batteries: Used Lead Acid Batteries are being returned to the supplier through buyback scheme or disposing to the authorized recyclers/dismantlers.

PTP (Pre Treatment Plant) Sludge: The raw water supplied from the Samalkot summer reservoir contains fine clay, which is coagulated and filtered in the pretreatment plant. The sludge generated from the process is siliceous and alluvial in nature and hence, it is very fertile. Considering the fertile nature of the generated sludge, it is used for land filling of low-lying areas in the green belt.

- 11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:**

NA

- 12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:**

NA

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

Yes

Leadership Indicators

1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

For each facility / plant located in areas of water stress, provide the following information:

- (i) Name of the area - NA
- (ii) Nature of operations - NA
- (iii) Water withdrawal, consumption and discharge in the following format:

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	8154397	6573497
(ii) Groundwater	0	0
(iii) Third party water	0	0
(iv) Seawater / desalinated water	0	0
(v) Others	3300	15000
Total volume of water withdrawal (in kilolitres)	8157697	6588497
Total volume of water consumption (in kilolitres)	8157697	6588497
Water intensity per rupee of turnover (Water consumed / turnover)	17.12 KL/Rs. Lakhs	11.71 KL/Rs. Lakhs
Water intensity (optional) – the relevant metric may be selected by the entity	NA	NA
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water		
- No treatment	NA	NA
- With treatment – please specify level of treatment	NA	NA
(ii) Into Groundwater		
- No treatment	NA	NA
- With treatment – please specify level of treatment	NA	NA
(iii) Into Seawater		
- No treatment	NA	NA

- With treatment – please specify level of treatment	NA	NA
(iv) Sent to third-parties		
- No treatment	NA	NA
- With treatment – please specify level of treatment	NA	NA
(v) Others		
- No treatment	NA	NA
- With treatment – please specify level of treatment	654423	609534
Total water discharged (in kilolitres)	654423	609534

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. - No

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

<i>Parameter</i>	<i>Unit</i>	<i>FY2023-24 (Current Financial Year)</i>	<i>FY 2022-23 (Previous Financial Year)</i>
Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if	<i>Metric tonnes of CO2 equivalent</i>	The company has not carried out.*	The company has not carried out.*
Total Scope 3 emissions per rupee of turnover		The company has not carried out.*	The company has not carried out.*
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity		The company has not carried out.*	The company has not carried out.*

* Scope 1 & 2 emissions and its intensity is applicable to the company. However, company has not carried out.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. - No

3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

N.A.

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Nil

- 5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.**

Well documented Onsite & Off site emergency plan is available to handle emergency. We are conducting mock drills once in six months in the presence of Deputy Inspectors of Factories.

- 6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.**

Adequate measures were taken at the design stage itself to incorporate pollution treatment systems in both Unit-I & Unit-II, such as, dedusting system provided at the top of Urea prill towers, Urea dust recovery systems in Bagging Plant, Transfer House and at bottom of the Prilling Towers, Purge gas recovery unit in Ammonia plants, Hydrolyser in Urea plants, separate flare stacks for ammoniated and non-ammoniated gases, ammonia absorption improved by scrubbing with water for medium pressure off gases leaving from Urea Plants.

- 7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts. - Nil**

PRINCIPLE 7 Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.

Essential Indicators

1. a. Number of affiliations with trade and industry chambers/ associations.
- b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

SNo	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/ National)
1	Fertilizer Association of India (FAI)	National
2	The Federation of Telangana and Andhra Pradesh Chamber of Commerce and Industry (FTAPPCI)	State
3	Godavari EHS Association	State

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of the authority	Brief of the case	Corrective action taken
NA	NA	NA

Leadership Indicators

1. Details of public policy positions advocated by the entity:

S.No.	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain (Yes/ No)	Frequency of Review by Board (Annually/ Half yearly/ Quarterly/ Others - please specify)	Web Link, if available
Nil	Nil	Nil	Nil	Nil	Nil

PRINCIPLE 8 Businesses should promote inclusive growth and equitable development.

Essential Indicators

- 1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.**

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
NA	NA	NA	NA	NA	NA

- 2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:**

SNo.	Name of Project for which R & R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R & R	Amounts paid to PAFs in the FY (In INR)
NA	NA	NA	NA	NA	NA	NA

- 3. Describe the mechanisms to receive and redress grievances of the community.**

Members of the community submit their grievances to the NFCL Security Personnel at the Gate of the factory, Corporate Office. The Company receives Grievances through local regulatory agencies like factories department, district administration, Pollution Control Board. The Grievances are addressed by departments concerned and provide feedback.

- 4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:**

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Directly sourced from MSMEs/ small producers	0.10%	0.08%
Directly from within India	100%	100%

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost

Location	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Rural	0	0
Semi-urban	0	0
Urban	0	0
Metropolitan	0	0

(Place to be categorized as per RBI Classification System - rural / semi-urban / urban / metropolitan)

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
NA	NA

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S.No.	State	Aspirational District	Amount spent (In INR)
NA	NA	NA	NA

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No). - No
 (b) From which marginalized /vulnerable groups do you procure? - No
 (c) What percentage of total procurement (by value) does it constitute? - No
4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

S.No.	Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/ No)	Benefit shared (Yes/ No)	Basis of calculating benefit share
NA	NA	NA	NA	NA

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of the authority	Brief of the Case	Corrective action taken
NA	NA	NA

6. Details of beneficiaries of CSR Projects:

S.No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
NA	NA	NA	NA

PRINCIPLE 9 Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

1. The company has a toll free number 18004251128 and mail id nfclmarketing@nfcl.in, printed on the bag and on the website for customers to refer for any query,complaint or feedback
2. Upon receipt of mail or call received, the complaint / query / feedback is registered and categorised
3. The complaint / query / feedback is escalated to the immediate concerned team members and is referred as Level 1 escalation

Further, the issues is also resolved through physical visits or tele-call

4. if the issue is not resolved, it's escalated to Level 2 team, who are the supervisor designated as Zonal Manager or Divisional Heads

The above team addresses the issue through physical visits or call

5. If the issue is not resolved at above levels, final level of escalation at Head office, where the issue is discussed and appropriate resolution provided
6. In all the above cases,the customer is kept in loop and informed about the progress.
7. The docket is closed after the resolution is closed
8. In cases where the resolution cannot be provided,the customer is provided the reason/justification for such action
9. In all cases, in the financial year 23/24 customer were satisfied and issues resolved

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	100
Safe and responsible usage	100
Recycling and/or safe disposal	100

3. Number of consumer complaints in respect of the following:

	FY 2023-24 (Current Financial Year)		Remarks	FY 2022-23 (Previous Financial Year)		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at the end of year	
Data Privacy	NA	NA	NA	NA	NA	NA
Advertising	NA	NA	NA	NA	NA	NA
Cyber-security	NA	NA	NA	NA	NA	NA
Delivery of essential services	NA	NA	NA	NA	NA	NA
Restrictive Trade Practices	NA	NA	NA	NA	NA	NA
Unfair Trade Practices	-	-	-	-	-	-
Other	-	-	-	-	-	-

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	NA	NA
Forced recalls	NA	NA

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes

The policy can be accessed at http://nfcl.in/inv_corp.htm

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

Nil

7. Provide the following information relating to data breaches:

- Number of instances of data breaches - Nil
- Percentage of data breaches involving personally identifiable information of customers - Nil
- Impact, if any, of the data breaches - Nil

Leadership Indicators

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

Information on products and services of the company can be accessed from the website of the company

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

As per the Responsible Care System (RC 14001) and Process Safety Management System (PSMS) education of consumers is undertaken through consumer meet, display of posters and media display.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

NA

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief.

The product comes under essential commodities act and the details as per the requirements are display on the packaging

Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Yes